



## *Pain & Spine Center*

Welcome to the North Fulton Hospital Pain and Spine Center! Once the referral and visits notes are received by our office, you will be contacted by our schedulers within 24-48 hours to schedule your appointment.

- Our Benefits Coordinators will immediately begin working to get your appointment pre-certified with your insurance carrier. This typically takes between 3-5 business days. Should you not have insurance, please alert our benefits coordinator and they will discuss cash rates with you. For insurance questions, or questions regarding the cost of your upcoming visit, please contact our Benefits Coordinator at (770) 751-2834.
- Enclosed you will find:
  - New Patient registration form. (NFRPQ on top of form) Please complete this form and bring it with you to your appointment. You can also access and print the form online at [www.northfultonpainandspine.com](http://www.northfultonpainandspine.com) and click on New Patients. Please keep in mind that should you complete the form online it cannot be saved or downloaded, only printed.
  - Map and Directions to our office. All patients must register on the 1<sup>st</sup> floor of our building. Convenient parking is located directly outside.
  - List of our providers and a short bio for each.
  - List of Frequently Asked Questions
- Planning for your appointment:
  - New med management patients should allow 1 – 1 ½ hours for your appointment.
  - New patients needing a consult for a procedure should allow between 1-3 hours for your appointment.